

# Tuition FAQs for 2019-2020 Academic Year

\*Please note where the document references tuition, it means tuition and all compulsory ancillary fees.\*

# Where can I find tuition amounts, and residence and meal plan payment info?

You can find the fee schedules under our Money Matters page: <u>https://huronuc.ca/money-matters</u>. Just click on the menu item that you would like to know more information about.

# When will I know the amount of my fees to Huron?

Huron Student Statements will be generated in mid-July or after students begin enrolling in courses for September.

If you are in residence, the residence and meal plan fees will be on the statement by the beginning of August.

# Where can I see my Huron Student Statement?

Statements are accessed online at <u>https://huronuc.ca/statement-of-accounts</u>. Please sign in with your UWO ID and password.

Student Finance Statements for the academic year will be available until June (following the academic year), after which they will no longer be accessible from the portal. Please print/save a copy of your statement for your records.

You can also get a receipt for your payments by printing a copy of your statement. Note that you **CANNOT** access your Huron Student Statement through the Western University Student Centre as they will not have your 2019-20 fees.

# Am I considered a Full-Time or Part- Time student?

A Full-Time Student is a student who is taking 3.5 or more credits courses. A Part-Time Student is one who is taking 3.0 credit courses or less.

Starting September 2016, if a student is taking 3.5 credit courses they will have full-time academic status, but they will be charged the per-course fee for both tuition and ancillary fees from the part time fee schedule. They will also be charged for Bus Pass and Health and Dental Plan.

# How can I pay my tuition and residence?

We **do not** accept credit card or e-transfers for tuition and residence fees but you can use any of the options below:

- **Online/Telephone banking (from a Canadian bank account)**: ensure the payee is <u>Huron</u> <u>University College</u> or <u>Huron University College Tuition</u>. The account number is your 9-digit student number (preferred and quickest method)
- **Debit (in person)**: Room W37
- **Cheque/Money Order/Bank Draft**: payable to <u>Huron University College</u> with the 9-digit student number on the memo section. Can be brought in-person to room W37 or mailed to the address below:

Huron University College 1349 Western Road London, Ontario N6G 1H3 Attn: Student Billing



### • International Transfers:

- Western Union <u>GlobalPay</u> https://student.globalpay.wu.com/huronu
- Wire transfer;

The Bank of Nova Scotia Bank Address: 44 King Street West, Toronto ON M5H 1H1 Canada Swift Code/ BIC Address: NOSCCATT **Account Number/IBAN (Include ALL 12 digits): 000420241415** Transit/Routing/ABA Number: 00042 Account Name: Huron University College **Reference/Payment Details: 9-digit student number** Institution number if requested: 002

**External or third party sponsorships**: Kindly ensure that your sponsor sends a letter to Huron stating that you are sponsored for the upcoming academic year and indicate what fees the sponsorship will cover. This should be forwarded to:

Huron University College 1349 Western Road London, Ontario N6G 1H3 Attn: Student Billing

Email: studentbilling@huron.uwo.ca, or

Fax: 519-438-3800

Once received, Huron will forward a copy of your Huron Student Statement directly to your sponsor. <u>It is your responsibility to ensure that your account is paid in full by the deadline dates indicated.</u> Note that any refunds will be returned directly to your sponsor within 90 days.

#### When are tuition fees and residence fees due?

Tuition and residence fees are due in full by August 1<sup>st</sup> for international students and August 16<sup>th</sup> for domestic students. If you are paying by instalment, the first instalment is due August 1<sup>st</sup> for international students and August 16<sup>th</sup> for domestic students. The second instalment is due by December 2<sup>nd</sup>.

# Note: Move-in to residence on September 2nd, 2019 will not be permitted if your first instalment is unpaid.

A late fee of \$50 will be charged per term for a maximum of \$100 for full-time students, and \$25 per term to a maximum of \$50 for part-time students. Any late payments for residence will be subject to a one-time penalty of \$100. Students will be notified via their UWO email address if we have not received payment on their account. It is the responsibility of the student to ensure payments are received before the deadline in order to avoid additional fees and penalties.



# Can I pay in instalments?

Yes. You are allowed to pay in 2 instalments; the first is due on August 1<sup>st</sup> (for international students) or August 16<sup>th</sup> (for domestic students) and the final instalment is due December 2<sup>nd</sup>. Please check the fee schedules for the instalment amounts: <u>https://huronuc.ca/money-matters</u>

If you are receiving a Huron Scholarship or Bursary and you know the amount, please deduct it from your first payment, otherwise this will be deducted from your second instalment.

# How do I pay my fees if I am getting OSAP and the deadline for the first instalment is August 16?

If you applied for OSAP prior to August 16<sup>th</sup>, your funds will be remitted to the school directly. To avoid any late fees, ensure that the portion not covered by OSAP is paid by the deadline date. For any OSAP inquiries, please contact Jane Parker at mjparker@huron.uwo.ca or 519-438-7224 ext.215.

# I need a confirmation of enrollment for my RESP - where can I get one?

The Registrar's Office processes all requests for confirmation/verification of enrollment. For requests, kindly fill out the Enrollment Verification Request Form available under: <u>https://huronuc.ca/form-centre/enrollment-verification-request</u>. Completed forms can be submitted to <u>huron@uwo.ca</u> or faxed to 519-438-3800.

#### Are there any fees I can opt-out of?

Yes, as of 2019, the Ontario Government has changed the rules governing the administration of ancillary fees. You can now opt-out of non-mandatory ancillary fees through our website at: <a href="https://huronuc.ca/money-matters">https://huronuc.ca/money-matters</a>. The deadline for opting-out is **September 25<sup>th</sup>**, **2019**. Students who do not opt out by the deadline date will be assessed all optional fees. Additional optional fees include:

- O-Pass Fee This is for students participating in Orientation Week. ALL first year fulltime students will be charged this fee. Opt-out period will open from July 2<sup>nd</sup> to August 15th, 2019. Students can opt out via: <u>http://westernusc.ca/o-pass-opt-out/</u>.
- Health and Dental Plan Full Time students are automatically enrolled in the USC Health and Dental Plan unless they can provide proof of pre-existing coverage. NOTE: The Optout period will be open from July 1st to September 25th, 2019 at 11:30pm. For more information on the plan or if you have any questions or concerns please visit contact https://www.studentbenefits.ca/ or contact USC's Plan Administrator, Nina Joyce at usc@studentbenefits.ca.

#### Can I get a refund if I withdraw from courses?

Refunds due to withdrawal from courses are available on a declining rate from September 1, 2019 and are based on the withdrawal date. Our Refund Policy will be online at <a href="https://huronuc.ca/money-matters">https://huronuc.ca/money-matters</a> by the beginning of September 2019.

# What happens if I do not pay my tuition fees?

If you do not pay your tuition fees, late fees will be applied and your account will be sealed. This means you will be unable to change your courses, retrieve your grades, apply for the next academic year, get a letter from the registrar's office, receive official transcripts, or graduate.



Huron reserves the right to de-register students from courses for non-payment. Students will not be reinstated into courses until payment is made in full. Please note that there is no guarantee that you will be able re-enroll in a course once deregistration has occurred. Unpaid accounts will ultimately be sent to a collection agency.

# What if my scholarship is not shown on my account?

For Entrance Scholarships, kindly contact Admissions and Recruitment at <u>huron@uwo.ca</u> or 519-438-7224 ext. 851. For Upper-Year scholarships kindly contact the Registrar's Office at <u>huron@uwo.ca</u> or 519-438-7224 ext. 204.

# I have a credit on my account - how do I access this money?

Refund cheques will be issued upon request. Please allow up to 6-8 weeks for the cheque to be processed. Cheques will be sent to the address on your statement of account or to your mail box if you are in residence.

# Is parking included in my tuition?

No, parking is not included in your tuition. For more information on parking, or if you wish to purchase a parking pass, please see Huron's Parking page at: <u>https://huronuc.ca/parking</u>

# Why can't you contact my parents regarding my account or can my parents receive my financial information?

Privacy legislation prevents Universities from contacting a third party. Students should complete a Release of Information form to allow financial information to be discussed with a supporting individual (parent, guardian, etc.). The form can be accessed at: <u>https://huronuc.ca/form-centre/release-information</u>

# How do I get my tuition tax receipt (T2202A) and rent receipt?

Tuition tax receipts are available by the last day of February each year, following the previous tax year end. To access your receipt, sign in to your Student Centre: https://student.uwo.ca - Under Tax Receipts section, click on My T2202A, and print the year you need. Ensure your browser's pop up blocker is disabled to allow you to print your receipt.

Universities are covered under special legislation. Most on campus housing are classified as "Prescribed Residences". In these cases, residence payments **cannot** be used as rent on your income tax and landlord/tenant regulations do not apply. You can only claim up to a maximum of \$25.

# I lost my student ID card - what do I do?

Notify the Registrar's office immediately! If you live in residence – notify the Residence Manager immediately! This card is used to access your food dollars as well as most services on campus. You are responsible for the use/misuse of this identification. Replacement cards cost \$31.00 at the Western Student Services Building on Main Campus.

#### Who can I contact about my account?

Please contact Alycia Armstrong at studentbilling@huron.uwo.ca, 519-438- 7224 x816, or in-person at the Student Accounts office, room W37.